



ANNUAL
WATER
QUALITY
REPORT

Water testing performed in 2009



Presented By:
CITY OF CAMBRIDGE
MUNICIPAL UTILITIES
COMMISSION

PWS ID#: 0090002

Maintaining High Standards

Once again we are proud to present our annual water quality report. This report covers all testing performed between January 1, 2009, and December 31, 2009. The events of the past few years have presented many of us with challenges we could not have imagined. Yet in spite of this, we have maintained our high standards in an effort to continue delivering the best quality drinking water possible. There may be other hurdles in the future, but know that we will always stand behind you and the drinking water we work diligently to provide.

We encourage you to share your thoughts with us on the information contained in this report. Should you ever have any questions, we are always available to assist you.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or www.epa.gov/safewater/hotline/.

Where Does My Water Come From?

The City of Cambridge Municipal Utilities Commission (MUC) customers are fortunate because we enjoy an abundant water supply from nine wells withdrawing from three different aquifers. We have six wells pumping from the Piney Point aquifer, which is approximately 500 feet below the surface; one well in the Magothy aquifer, which is approximately 900 feet below the surface; and two wells withdrawing from the Raritan aquifer, which is approximately 1,400 feet deep. To meet our daily demand, we are currently operating three or four of the wells with the others in reserve. The wells pump water into ground storage tanks located at our four pumping stations. The stations are located on Stone Boundary Road, Nathans Avenue, Glasgow Street, and Brohawn Avenue. Water is pumped from our pumping stations into the distribution system supported by our two elevated storage tanks with a capacity of 1.5 million gallons. We provide our customers with roughly 2.1 million gallons of good, safe drinking water every day.

This past year has been a time that we've seen an effort by many customers to conserve their water usage. At present, close to 40 percent of our customers are minimum users. In many areas there has been a need to increase rates to offset the revenue lost due to this conservation effort.

The MUC has been able to maintain existing rates and there are no plans at this time to increase costs to our customers. We're doing everything we can to keep our rates at a minimum without jeopardizing water quality or system reliability.



Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources, such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Community Participation

You are invited to participate in our public forum and voice your concerns about your drinking water. We meet the fourth Thursday of each month at 6:30 p.m. at the City Council Chambers, 305 Gay Street, Cambridge, MD.

Questions?

For more information about this report, or for any questions relating to your drinking water, please call Gary R. Newcomb, Manager, at (410) 228-5440.





Water Treatment Process

Due to the high-quality well water utilized, the treatment process consists of just two steps. First, raw water is drawn from our wells and sent to an aeration tray, which allows for oxidation of the low iron levels that are present in the water. The water then goes to a holding tank. Chlorine is then added for disinfection. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Finally, the water is pumped from the pumpage facilities to sanitized water towers and into your home or business. Our certified water production operators monitor samples 365 days a year at different points in the system to ensure the quality of the water.

About Our Violation

During the month of July 2009, MDE did not receive our bacteriological report by the tenth of the month. The samples were collected at the normal sampling times during the month of June and were analyzed by our lab. The report was mailed in adequate time and copy was kept in our files. MDE states they never received it. Since that time, we now fax the report as well as mail it, in hopes this will prevent the report from being misplaced. All records are available verifying the collection and analyzing of the samples.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Cambridge Municipal Utilities Commission is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

What's a Cross-Connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand) causing contaminants to be sucked out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test each backflow preventer to make sure that it is providing maximum protection.

For more information, review the Cross-Connection Control Manual from the U.S. EPA's Web site at www.epa.gov/safewater/crossconnection.html. You can also call the Safe Drinking Water Hotline at (800) 426-4791.

Should I Put a Brick in My Toilet Tank to Save Water?

Toilet flushing uses a lot of water: about 40 percent of a household's total water usage. Putting something in the toilet tank that takes up space, like a toilet dam or a water filled jug, is a good idea. But putting a brick in the tank is not a good idea; bricks tend to crumble and might damage your toilet.

What Are PPCPs?

When cleaning out your medicine cabinet, what do you do with your expired pills? Many people flush them down the toilet or toss them into the trash. Although this seems convenient, these actions could threaten our water supply.

Recent studies are generating a growing concern over pharmaceuticals and personal care products (PPCPs) entering water supplies. PPCPs include human and veterinary drugs (prescription or over-the-counter) and consumer products, such as cosmetics, fragrances, lotions, sunscreens, and house cleaning products. Over the past five years, the number of U.S. prescriptions increased 12 percent to a record 3.7 billion, while nonprescription drug purchases held steady around 3.3 billion. Many of these drugs and personal care products do not biodegrade and may persist in the environment for years.

The best and most cost-effective way to ensure safe water at the tap is to keep our source waters clean. Never flush unused medications down the toilet or sink. Instead, check to see if the pharmacy where you made your purchase accepts medications for disposal, or contact your local health department for information on proper disposal methods and drop-off locations. You can also go on the Web at www.Earth911.com to find more information about disposal locations in your area.

Is It Safe to Drink Water from a Garden Hose?

Substances used in vinyl garden hoses to keep them flexible can get into the water as it passes through the hose. These chemicals are not good for you nor are they good for your pets. Allow the water to run for a short time in order to flush the hose before drinking or filling your pets' drinking containers. There are hoses made with "food-grade" plastic that will not contaminate the water. Check your local hardware store for this type of hose.

How Long Can I Store Drinking Water?

The disinfectant in drinking water will eventually dissipate even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

Sampling Results

During the past year we have taken hundreds of water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The table below shows only

those contaminants that were detected in the water. The state requires us to monitor for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Barium (ppm)	2009	2	2	0.012	NA	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Beta/Photon Emitters¹ (pCi/L)	2009	50	0	2	NA	No	Decay of natural and man-made deposits
Chromium (ppb)	2009	100	100	1.3	NA	No	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	2009	4	4	1.01	0.93–1.2	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAA] (ppb)	2009	60	NA	3	1.6–5.8	No	By-product of drinking water disinfection
TTHMs [Total Trihalomethanes] (ppb)	2009	80	NA	11.6	7–15.8	No	By-product of drinking water chlorination
UNREGULATED SUBSTANCES							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE			
Sodium (ppm)	2009	130	121–166	Erosion of natural deposits			

¹ The MCL for beta particles is 4 mrem/year. The U.S. EPA considers 50 pCi/L to be the level of concern for beta particles.

Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).